SecurityCoach
Integration Brief

KnowBe4
Human error. Conquered.

SONICWALL

KnowBe4's SecurityCoach integration with SonicWall allows you to leverage security data for endpoint threats, malware, and more to send real-time SecurityTips to end users that put themselves and the organization at risk.

The Problem

➡ Social engineering techniques like phishing, spear phishing, and impersonation are increasingly being used by cybercriminals to manipulate your employees, causing downtime and security breaches

➡ The human factor is involved in 82% of data breaches, according to the 2022 Verizon Data Breach Investigations Report

➡ The average SOC team receives an average of 11,000 alerts per day, resulting in alert fatigue and analyst burnout

➡ Users forget 50% of information they learn within one day and 90% within one week without engaging and frequent reinforcement of their training

Managing the Problem

➡ SecurityCoach uses SonicWall APIs to analyze data and identify end user risky security behavior

➡ You easily configure real-time coaching campaigns using your own security policies and the different categories of risky behavior

➡ SecurityCoach delivers the contextual, real-time SecurityTips you choose, using the ready-made graphic template library and optional custom notifications

Use Case Examples

➡ Malware Avoidance - When SonicWall Capture Client detects Malware, SecurityCoach can map the malware to a specific user and send them a targeted coaching module on avoiding malware

➡ Risky Website Avoidance - When SonicWall Capture Client specifically detects a user visiting a risky website such as gambling or entertainment sites, SecurityCoach can send that user a SecurityTip about the risks those websites pose to the organization.

Benefits and Outcomes

➡ Measurable reduction in risk and a stronger security culture across your organization

➡ Improved comprehension and retention of your security awareness training, best practices, and established security policies

➡ Significant additional value from your existing investments in KnowBe4 and SonicWall

➡ Time saved for SOC analysts and improved efficacy through automation and reducing alert noise caused by users repeating risky security behaviors

About KnowBe4 SecurityCoach

SecurityCoach enables real-time security coaching of your users in response to risky security behavior. Based on the rules in your existing security software stack, you can configure your real-time coaching campaign to determine the frequency and type of SecurityTip that is sent to users at the moment risky behavior is detected.

About SonicWall

SonicWall delivers Boundless Cybersecurity for the hyper-distributed era in a work reality where everyone is remote, mobile and unsecure. SonicWall safeguards organizations mobilizing for their new business normal with seamless protection that stops the most evasive cyberattacks across boundless exposure points and increasingly remote, mobile and cloud-enabled workforces. By knowing the unknown, providing real-time visibility and enabling breakthrough economics, SonicWall closes the cybersecurity business gap for enterprises, governments and SMBs worldwide.